





Strengthening India's Public Health & Development Sectors

Hospital Services
Enabling NABH/NABL Accreditation

Committed to Quality. Quest for Excellence.

#### **About SAMS**

SAMS is a premier, multi-disciplinary management consultancy, exclusively focussed on servicing the public health and development sectors. Possessing over 22 years of experience in providing best in class consultancy services in HR Consulting, Procurement and Supply Chain Management, Training & Capacity Building and Management Consultancy Services, SAMS has an enviable list of clients, including premier international and national non-profits, bilaterals and UN agencies. We also work in close collaborations with MoHFW, GoI and various state governments.

Head-quartered in Delhi, with operations spread across the country and offices in six states, SAMS has extensive reach into the remotest districts of India.

# Our Vision & Philosophy

We aspire to provide our clients with high quality, consistent, cost effective and excellent services, recognized as industry benchmarks, for all the domains in which we are represented.

#### Our Services

# Procurement & Supply Chain Management

SAMS has been involved in the procurement of drugs, diagnostic kits, equipment, medical supplies and related services for various National / International Agencies. SAMS follows principles of transparency, competition; economy; efficiency; fairness and accountability.

#### Training and Capacity Building

SAMS has been involved in extensive trainings for large public health programmes, imparting knowledge, right skill sets and developing abilities. SAMS has trained more than 27,000 officials since the Year 2005 in various aspects of public health.



# Recruitment & Payrolling / Third Party Outsourcing

SAMS has and continues to work closely with a range of bi-laterals, UN agencies, INGOs/ NGOs, GOI and State Government organizations since 1997 for HR recruitment, selection and payrolling processes, having unmatched track record of more than 9,000 successful senior level selections.

# Management Consultancy Services

SAMS has been providing management consultancy services in the areas of project reviews and capacity assessment, business re-organization and governance, business process reengineering, including designing and instituting afficient management processes.

#### Our Clients





















































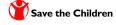


































### NABH/NABL Accreditation

- > NABH accreditation is a standard quality assurance process of self and external evaluation at par with international quality standards for healthcare provider sector.
- Accreditation is given by National Accreditation Board for Hospitals and Healthcare Providers (NABH), an institutional member of the International Society for Quality in Healthcare (ISQuA).
- National Accreditation Board for Testing and Calibration Laboratories(NABL) provides confirmity assessment body's accreditation to Medical Labs as per International Laboratory Accreditation Cooperation (ILAC).

# Role of SAMS in Accreditation

SAMS Quality Assurance Consultancy Services offer total facilitation / handholding for NABH both at pre - accreditation entry level and complete accreditation.

SAMS assists in proper documentation and capacity building of the hospital staff with the latest technology that help them to improve and sustain their quality of services.

SAMS helps the hospitals to identify key indicators to monitor the clinical and managerial structures, processes and outcomes.

SAMS provides workable solutions for management to support quality improvement programme in the hospital.

#### Association with SAMS provides

- > Ready access to all other allied services of SAMS for NABH / NABL
- Dedicated IT Team for digital Hospital Management Solutions
- In-house Capacity Building services for Para Medical Staff
- > Extensive data bank for identiying suitable Human resource for the hospitals / Labs

SAMS assists Hospitals and Healthcare Providers / Labs to improve Quality of Healthcare Services through:



Gap Identification and Analysis





Development of Quality Systems and Process Strengthening





Mechanism for Monitoring and Control





# SAMS Associates have given services in a number of hospitals where Quality Assurance Practices have been established. A few of them are listed below

- KK Hospital Lucknow, UP
- JS Memorial Hospital Noida, UP
- Anup Institute of Orthopedic and Rehabilitation, Patna, Bihar
- Sumitra Hospital, Noida, UP
- Mayom Hospital, Gurgaon, Haryana
- Yashoda Hospital, Ghazibad, UP
- Brijlal Hospital and Research Centre, Haldwani Nainital, Uttarakhand
- Lakhichand Hospital, Patna, Bihar
- Rajeshwar Hospital, Patna, Bihar
- Paras Hospital & Miracle Hospital, Gurgaon (Lab Services)
- Prognosis Lab & Aakash Path Lab, New Delhi

### Team NABH/NABL

Sanjay Rastogi	
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Director

Financial Services

#### Satya Verma

General Manager

**Procurement Services** 

# Shivam Anand

Manager

**Hospital Services** 

#### Ritu Khushu

Director

Supply Chain

Management Services

#### Puru Gupta

Manager

IT Services

## Farida Khatun

Dy. Manager

Hospital Services

#### Dr. Munish Joshi

Advisor

**Hospital Management** and Public Health

# Pooja Ojha

Engineer

Bio Medical Services

## Dr. Manisha Khandait

Consultant

Microbiology & NABL

# Join us in improving the Health of the Nation

# **Corporate Office**

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